



AUTOBOND

Dear Member,

Thank you for your interest in the AUTOBOND, a convenient way to access your account at anytime. The AUTOBOND is our automated phone system 24 hours a day, seven days a week for balance and transaction inquires, transfers between accounts, check reorders, and more.

In keeping with our continued effort to keep our services as inexpensive as possible for the benefit of our members, we are offering AUTOBOND FREE at this time. (It is our hope that this service will remain free, but if it becomes necessary to offset costs by implementing fees, we will give a 60 day notice to this effect.)

Call us to set up your P.I.N. Number!

Using the AutoBOND System

Step 1

Dial 1-888-427-9401

Step 2

- Press 1 For account quick check
- Press 2 For account inquiry
- Press 3 For financial transactions
- Press 4 For Member services
- Press 5 For credit union information and requests
- Press 6 To repeat these options
- Press * To return to previous menu

Step 3

Enter your member number, and press #
 Enter your PIN number, and press #
If you choose Option 1 at step 2, follow step 4
If you choose Option 2 at step 2, follow step 7
If you choose Option 3 at step 2, follow step 16
If you choose Option 4 at step 2, follow step 20
If you choose Option 5 at step 2, follow step 24

Step 4

At Account quick check, listen to your available balance and choose from the following menu:
 Press 1 Repeat
 Press 2 For Most recent transactions on Savings
 Press 3 For Most recent transactions on Checking
 Press 4 To Transfer funds from Savings to Checking
 Press 5 To Transfer funds from Checking to Savings
 Press 6 To repeat these options
 Press * To return to previous menu
If you choose Option 4, follow step 5
If you choose Option 5, follow step 6

Step 5

To transfer funds from Savings to Checking, listen to your available balance
 Enter amount you wish to transfer, then press #

Then, follow the menu:

- Press 1 To process your request
- Press 2 To change the amount of the transaction
- Press 3 To cancel your request, and return to the previous menu
- Press 4 To repeat info
- Press 6 To repeat these options
- Press * To return to previous menu

After you process your request, wait for a transaction confirmation number and the new balance on both accounts.

Step 6

To transfer funds from Checking to Savings, listen to your available balance

Enter amount you wish to transfer, then press #

Then, follow the menu:

- Press 1 To process your request
- Press 2 To change the amount of the transaction
- Press 3 To cancel your request, and return to the previous menu
- Press 4 To repeat info
- Press 6 To repeat these options
- Press * To return to previous menu

After you process your request, wait for a transaction confirmation number and the new balance on both accounts.

Step 7

At Account Inquiry, choose from the following menu:

- Press 1 For Account balances
- Press 2 For Account history
- Press 3 For tax and IRA info
- Press 6 To repeat these options
- Press * To return to previous menu

If you choose Option 1, follow step 8

If you choose Option 2, follow step 9

If you choose Option 3, follow step 10

Step 8

To check your account balance, choose from the following menu: (please note that this menu varies according to the number and types of accounts you have with us)

- Press 1 For Checking. If you have more than one checking account, choose from list
- Press 2 For Savings. If you have more than one savings account, choose from list
- Press 3 For Loan. If you have more than one loan account, choose from list
- Press 4 For Credit Cards
- Press 6 To repeat these options
- Press * To return to previous menu

Step 9

To check the history on your account, choose from the following menu: (please note that this menu varies according to the number and types of accounts you have with us)

- Press 1 For Checking. If you have more than one checking account, choose from list
- Press 2 For Savings. If you have more than one savings

- account, choose from list
- Press 3 For Loan. If you have more than one loan account, choose from list
- Press 4 For Credit Cards
- Press 6 To repeat these options
- Press * To return to previous menu

If you choose Option 1, 2 or 4, follow step 11

If you choose Option 3, follow step 15

Step 10

For tax and IRA info, choose from the following menu:

- Press 1 For 2004 Tax or IRA information
 - Press 2 For 2005 Tax or IRA information
- Please follow the system's prompts*

Step 11

To check your Savings, Checking or Certificate account history, choose from the following menu: (please note that this menu varies according to the number and types of accounts you have with us)

- Press 1 For Transaction history
- Press 2 For Cleared check inquiry
- Press 3 For Last deposit inquiry
- Press 6 To repeat these options
- Press * To return to previous menu

If you choose Option 1, follow step 12

If you choose Option 2, follow step 13

If you choose Option 3, follow step 14

Step 12

To check your Savings, Checking or Certificate transaction history, choose from the following menu:

- Press 1 For most recent transaction
- Press 2 For list of transactions on or before a specific date
- Press 3 For most recent EFT transactions
- Press 4 For most recent withdraws
- Press 5 For most recent deposits

Step 13

To check cleared checks from your account, choose from the following menu:

- Press 1 For most recent check that cleared the account
- Press 2 To hear if a specific check has cleared the account
- Press 3 To hear if a range of checks have cleared the account
- Press 4 To hear the checks that cleared on or before a specific date
- Press 6 To repeat the information
- Press 9 To end call
- Press * Return to previous menu

Step 14

To check the last deposit in your account, choose from the following menu:

- Press 1 For most recent deposit
- Press 2 For last payroll deposit
- Press 3 For last dividend earned
- Press 6 To repeat these options
- Press * To return to previous menu

Press * At any time To return to the previous menu
Press 6 At any time To repeat a menu's options

Press * At any time To return to the previous menu
Press 6 At any time To repeat a menu's options

Press * At any time To return to the previous menu
Press 6 At any time To repeat a menu's options

Step 15

To check your loan history, choose from the following menu:

- Press 1 For transaction history
- Press 2 For last payment information
- Press 6 To repeat these options
- Press * To return to previous menu

Step 16

To perform financial transactions, choose from the following menu: (please note that this menu varies according to the number and types of accounts you have with us)

- Press 1 To transfer funds between accounts
- Press 2 To make a loan or credit card payment
- Press 3 For across accounts transactions
- Press 6 To repeat these options
- Press * To return to previous menu

If you choose Option 1, follow step 17

If you choose Option 2, follow step 18

If you choose Option 3, follow step 19

Step 17

To transfer funds between accounts:

Select account you wish to transfer funds from
Select account you wish to transfer funds to
Listen to your available balance

Enter amount you wish to transfer, then press #

Then, follow the menu:

- Press 1 To process your request
- Press 2 To change the amount of the transaction
- Press 3 To cancel your request, and return to the previous menu

- Press 4 To repeat info
- Press 6 To repeat these options
- Press * To return to previous menu

After you process your request, wait for a transaction confirmation number and the new balance on both accounts.

Step 18

To make a loan or credit card payment:

Select account you wish to transfer funds from
Select loan account you wish to transfer funds to
Listen to your available balance

Enter amount you wish to transfer, then press #

Then, follow the menu:

- Press 1 To process your request
- Press 2 To change the amount of the transaction
- Press 3 To cancel your request, and return to the previous menu

- Press 4 To repeat info
- Press 6 To repeat these options
- Press * To return to previous menu

After you process your request, wait for a transaction confirmation number and the new balance on both accounts.

Step 19

To perform across accounts transactions: (please note that this menu varies according to the number and types of accounts you have with us)

Choose to transfer to savings, checking or
Choose to make a loan payment
Select account you wish to transfer funds from
Enter the member number you wish to transfer funds to
Choose the account suffix you wish to transfer funds to
Listen to your available balance
Enter amount you wish to transfer, then press #

Then, follow the menu:

- Press 1 To process your request
- Press 2 To change the amount of the transaction
- Press 3 To cancel your request, and return to the previous menu

- Press 4 To repeat info
- Press 6 To repeat these options
- Press * To return to previous menu

After you process your request, wait for a transaction confirmation number and the new balance on both accounts.

Step 20

At Member Services, choose from the following menu:

- Press 1 For Checking account services
- Press 2 To request statement photocopy
- Press 3 Change your PIN
- Press 6 To repeat these options
- Press * To return to previous menu

If you choose Option 1, follow step 21

If you choose Option 2, follow step 22

If you choose Option 3, follow step 23

Step 21

For Checking account services, choose from the following menu:

- Press 1 To reorder checks
- Press 2 To request a copy of a cleared check
- Press 3 To place stop payment on a check or range of Check
- Press 6 To repeat these options
- Press * To return to previous menu

Step 22

To request a statement photocopy:
You will be charge the Statement Copy Fee (see schedule of charges and fees)

- Press 1 To continue the request
- Press 2 To cancel the request and return to the previous menu

- Press 6 To repeat these options
- Press * To return to previous menu

Please follow the system's prompts

Step 23

To change your PIN:
Enter new PIN followed by #
Re-enter new PIN for verification

Step 24

- Press 1 For Products and services
 - Press 2 For Financial Calculations
 - Press 3 For Credit Union Brochures
 - Press 6 To repeat these options
 - Press * To return to previous menu
- If you choose Option 1, follow step 25*

**Press * At any time To return to the previous menu
Press 6 At any time To repeat a menu's options**

**Press * At any time To return to the previous menu
Press 6 At any time To repeat a menu's options**

Step 25

*If you choose Option 2, follow step 26
If you choose Option 3, follow step 29*

- For Products and services, follow the menu:
- Press 1 For Account Types information
 - Press 2 For Miscellaneous or Additional services
 - Press 3 For Loan information
 - Press 4 For P.O. Box address, website, email, phone number, fax number and hours of operation
 - Press 5 For ATMs and branch locations
 - Press 6 To repeat these options
 - Press * To return to previous menu

Step 26

For Financial calculations, follow the menu:

- Press 1 For Loan payment calculations
- Press 2 For Savings plan calculations
- Press 6 To repeat these options
- Press * To return to previous menu

If you choose Option 1, follow step 27

If you choose Option 2, follow step 28

Step 27

- Press 1 To estimate a loan payment amount
 - Press 2 To estimate a total loan amount
 - Press 3 To estimate a number of loan payments
 - Press 6 To repeat these options
 - Press * To return to previous menu
- Please follow the system's prompts*

Step 28

- Press 1 To estimate a lump sum needed to reach a goal
 - Press 2 To estimate a monthly deposit needed to reach a specific savings goal
 - Press 3 To estimate a total return based on a lump sum deposit
 - Press 4 To estimate a total return based on a monthly deposit
 - Press 6 To repeat these options
 - Press * To return to previous menu
- Please follow the system's prompts*

Step 29

- For Credit union brochures, follow the menu:
- Press 1 For Loan Application
 - Press 2 For ATM Card Application
 - Press 3 For Information on Virtual Branch
 - Press 4 For Debit Card Application
 - Press 5 For Direct Deposit Information
 - Press 6 To repeat these options
 - Press * To return to previous menu

**Press * At any time To return to the previous menu
Press 6 At any time To repeat a menu's options**

Please, make sure you listen carefully and follow all the instructions from the Automated System as you use the AUTOBOND

